

Best Practices

Streamline Your Workflow



Build a foundation

Start by enrolling autorefill patients to get comfortable. Then, focus on non-adherent patients affecting Star Ratings.



Champion the process

Everyone in the pharmacy needs a role. Your Med Sync Champion helps empower your staff.



Communicate with your patients

Make sure your patients understand the timeline, communications, short fills, full fills and their responsibility in the process.



Clearly label Med Sync Patients

Mark Med sync patients in both your pharmacy management system and in your workflow. You'll also want to add an identifier to prescription bags for Med Sync patients and write in their pickup date.



Use the Clinical Calendar daily

Follow the daily process for Sync Pickups, Sync Fills, Short Fills, and Full Fills.



Actively recruit patients

Identify candidates for Med Sync that could benefit from a single pickup date.